

COVID-19 UPDATE FROM MILLIS ANIMAL HOSPITAL

At Millis Animal Hospital, the safety and wellbeing of our patients, clients, and staff is our top priority.

We are available during our normal business hours (8-12 & 1-5 M-F/ 8-2 Sat / Closed Sun)

We are here to help and support our established clientele with both sick and wellness visits. Starting May 17th 2021 we will be allowing one pet-parent (masked) in to the building during the visit. You will be escorted into an exam room with your pet by one of our team members. Please continue to practice safe social distancing while in the exam room.

We have been experiencing prolonged wait times, often over 1 hour. As a result, we may stop taking patient check-ins 1 hour before any closing time (i.e. lunch or end of day). We apologize in advance for any inconvenience this may cause. We are doing our best to be as efficient as possible while taking appropriate safety precautions and providing great patient care.

Upon arrival, we ask that you check-in by scanning the QR code by your parking spot with your phone's camera. Click the link that pops up and you will be directed to our online check-in page. Please fill it out and hit submit.

Alternatively, call us at 314-647-8223 if you need to speak with a receptionist to check-in.

Please REMAIN IN YOUR VEHICLE.

- Please wear a mask while interacting with staff members.
- Prepaid medications and/or supplies will be brought to your car.
- Please have pets on a leash or in a carrier.
- Please keep your phone ready so our staff can easily contact you

***Please plan ahead and do not wait until you are out of needed medications or medical supplies for your pet. Both our in-clinic and online pharmacies are under great stress which may delay or impede our ability to fill your orders. In-clinic medication requests may take up to 24-48 hours to fill.

Please be patient! This is a stressful time for everyone. We are doing our best to make sure we are able to care for your pets while keeping everyone safe and healthy.

-Millis Animal Hospital